

Helen-Grace Ryan, Ph.D.
1409 Old Harrods Creek Road, Louisville, KY 40223
(502) 645-4861
helengracyan@gmail.com

EDUCATION

Indiana University Ph.D. Higher Education & Student Affairs Doctoral Minor: Public Management, School of Public & Environmental Affairs	Bloomington, Indiana November 2009
Indiana University M.S. Higher Education & Student Affairs	Bloomington, Indiana May 2002
University of Louisville B.S. Business Economics, Magna Cum Laude	Louisville, Kentucky May 2000

RELEVANT EXPERIENCE

Dean of Students
Bellarmino University, Louisville, Kentucky August 2007 - Present

Bellarmino University is co-educational, residential, four-year, private, liberal arts institution. Total enrollment is 3,400 students, 1,100 reside on campus. Bellarmino is an independent Catholic university with a Master's Carnegie classification.

- Oversee 10 functional areas with total operating budget oversight of over \$1 million and 19 professional staff members: Campus Recreation, Counseling Center, Dining Services, Disability Services, Health Services, Intramurals, Residence Life, Students Activities & Orientation, Student Conduct, and Student Government Association
- Responsible for leadership of Student Affairs Division in absence of the Vice President for Student Affairs
- Serve as chief conduct officer, making final decisions involving all student dismissals for out-of-class student conduct including Title IX cases, directly adjudicating approximately 30 panel-level cases annually
- Provide 24/7 on-call coverage, responding to on and off-campus student crisis and emergency situations
- Coordinate compliance for federal and state regulations including: Title IX, Violence Against Women's Act, Campus SAVE Act, Higher Education Opportunities Act, Minger Act, and Clery Report
- Implemented and chair the Behavioral Intervention Team, coordinating team member training, operating procedures, and intervention strategies for at-risk students struggling with mental health issues
- Oversee and facilitate all large-scale assessment efforts for the Division
- Regularly represent the Division of Student Affairs at large-scale events, addressing groups of 700-800 parents and students, in addition to presentations for Board of Trustees' Student Life Committee

Selected accomplishments

- Collaborated with facilities management, residence life, and president's office to coordinate opening and management of four new residential facilities and major renovation of residential dining facility
- Ultimately responsible for the implementation of several campus-wide student services: digital monitors, weekend shuttle, Orgsync, recycling bins, iPad library checkout, and BUcycle bicycle program
- Oversaw major campus-wide policy revisions: medical withdrawal, involuntary withdrawal, conduct, tobacco use, alcohol sanctioning, and sexual misconduct
- Enhanced student health services through increased funding, physician collaboration, electronic charting, and employment of two part-time nurse practitioners and a psychiatrist
- Collaborated with academic affairs, enrollment management, and residence life to develop and implement two curriculum-based living-learning communities
- Experienced exponential growth in student engagement: doubling student participation in student activities; quadrupling student participating in intramural and club sports
- Collaborated with institutional research, enrollment management, academic affairs, and student affairs team members to implement MapWorks® Retention Program
- Successfully led campus stakeholders in a student misconduct issue that drew national media attention in absence of Vice President for Student Affairs, working closely with President's Office and Public Relations

Project Associate

Center for Postsecondary Research, Bloomington, Indiana

July 2005 - August 2007

- Supported operation of National Survey of Student Engagement (NSSE) administered at 500+ institutions with over 700,000 undergraduate participants annually
- Worked with 150 post-secondary institutions administering Faculty Survey of Student Engagement (FSSE) and Beginning College Student Survey of Engagement (BCSSE)
- Authored “Using Your Data” chapter of the national annual report publication received by 500+ institutions
- Internally promoted to oversee eight client services staff members and consortia research efforts

Associate Director – University Housing

Eastern Kentucky University, Richmond, Kentucky

July 2004 - July 2005

Eastern Kentucky University is a regional, public institution. Total enrollment is 16,000 students, with 5,000 students residing on-campus. It is classified as a Master’s Carnegie Institution.

- Oversaw operation of thirteen residence halls and assisted in leadership of a department providing service to approximately 5,000 residential students while managing a grant-based programming budget of \$28,000
- Trained, advised, and assessed thirteen full-time professional residence hall coordinators, one paraprofessional graduate assistant, 125 Resident Assistants, and 20 full-time night supervisory staff
- Responsible for the SACS accreditation reporting and data management on behalf of the department

Selected Accomplishments

- Initiated a housing based first-year student leadership organization, in-hall tutoring, mentoring, faculty fellow programs, and other efforts aimed at increasing student persistence and academic integration
- Coordinated the implementation and supervision of all housing living-learning communities including: first-year experience, sophomore experience, health and wellness, community service, women’s issues, upper-classman experience, weekend stayers, and honors communities
- Oversaw the planning and coordination of large-scale student events as related to thematic communities: America’s Promise® community service partnerships with local middle schools and alternative spring break

Assistant Director - University Housing

June 2002 - July 2004

- Oversaw the operations of seven residence halls including two first-year experience halls, one upper-class experience hall, one honors/non-traditional hall, and nine Greek-affiliated floors
- Trained, advised, and assessed seven full-time professional residence hall coordinators, three paraprofessional graduate assistants, 100 Resident Assistants, and 20 night supervisory staff
- Supervised Greek housing for eight national sororities and the implementation of Greek housing for five national fraternities
- Internally promoted to Associate Director

Residence Leadership Specialist - Residential Programs & Services

Indiana University, Bloomington, Indiana

August 2000 - May 2002

Indiana University is a large, public, research university and the flagship campus of Indiana University's eight-campus system. Total enrollment is 42,000 students, 11,000 reside on campus.

- Collaborated with a seven-member leadership team in managing a coeducational residential complex of approximately 800 undergraduate and graduate students, directly supervising eight floor presidents and residence hall association.

Conduct Officer - Office of Student Ethics and Anti-Harassment Programs

September 2001 - May 2002

- Initiated, mediated, and adjudicated two to five conduct cases weekly on behalf of the Dean of Students

TEACHING EXPERIENCE

Instructor – Bellarmine College, Bellarmine University IDC 200: Leadership & Social Change	August 2014 – Present
Instructor – School of Education, Bellarmine University HRED 805: Leadership, Administration and Governance in Higher Education	January 2014 – May 2014
Instructor – Bellarmine College, Bellarmine University IDC 100: Freshman Focus	August 2013 – December 2013
Instructor – Bellarmine College, Bellarmine University IDC101: Social Class and Education	August 2009 – Fall 2013
Instructor – School of Education, Indiana University U212: Social Class and Education	October 2006 – May 2007
Co-Instructor – School of Education, Indiana University U547: Practicum in Student Affairs	January 2006 – May 2006
Instructor – College of Arts & Sciences, Eastern Kentucky University GSD: 225 Leadership Dynamics	January 2003 – May 2003
Co-Instructor - College of Business, University of Louisville GEN 101: University Orientation	August 1999 – May 2000

PUBLICATIONS

- Ahren, C., Bureau, D., Ryan, H., & Torres, V. (2014). First to go to college and first to go Greek: Engagement in academically oriented activities by senior-year first-generation students who are fraternity/sorority members. *Oracle: The Research Journal of the Association of Fraternity/Sorority Advisors*, 8(1), 1-19.
- Ahren, C., Ryan, H., Dosset, A. (2009). Making the familiar strange: How a culture audit can boost your advising impact. *About Campus*, 14(1), 25-32.
- Ahren, C, Ryan, H., McKinley, R. (2008). Assessment matters: The why and how of cracking open and using assessment results. *About Campus*, 13(2), 29-32.
- Bureau, D., Ryan, H., Ahren, C., Shoup, R., Torres, V. (2011). Student learning in fraternities and sororities: Using NSSE data to describe members' participation in educationally meaningful activities in college. *Oracle: The Research Journal of the Association of Fraternity/Sorority Advisors*, 6(1), 1-22.
- Ryan, H., Ragon, A., Thieme, S., Wilburn, K. (2002). FIGS: A comparative study of the residential component of freshman interest groups. *Journal of the Indiana University Student Personnel Association*, 10-25.
- Ryan, H. (2009). Class Matters: The experiences of female college students in a Greek-letter organization (Doctoral dissertation). Available from ProQuest Dissertations & Theses database.
- Ryan, H & Bureau, D. (2008). Using NSSE Data for Good Practice in Fraternity and Sorority Communities. *Essentials, March, 1.*

SELECTED PRESENTATIONS

- Ryan, H. (2014, August). *It takes a village: Encouraging resiliency*. Presented at the Bellarmine University Parent Orientation in Louisville, KY.
- Ryan, H., Mardis, M., Bailey, H., Parrott, D. Searcy, D., (2013, November). *The challenges and successes of threat assessment teams, behavioral intervention teams and student care teams*. Presented at the Southern Association for College Student Affairs Conference (SACSA) in Norfolk, VA.
- Ryan, H., Kladviko, D., Carter, J., Molina, D. (2013, November). *Women in higher education and student affairs*. Presented at the Southern Association for College Student Affairs Conference (SACSA) in Norfolk, VA.
- Ryan, H. & Cassady, E. (2012, November). *Capitalizing on Opportunities: Avenues to professional engagement*. Presented at the College Personnel Association of Kentucky (CPAK) State Conference in Frankfort, KY.
- Ryan, H. & Mahan, D. (2012, March). *Student affairs and institutional research partnerships: Enhancing institutional effectiveness*. Presented at the American College Personnel Association (ACPA) National Conference, Louisville, KY.
- Ryan, H. (2011, March). *EMT's can save the day!* Poster session presented at the National Association of Student Personnel Administrators (NASPA) 2011 National Conference, Philadelphia, PA.
- Ryan, H., Middleton, K., Onnembo, J. (2010, February). *Your student affairs: Being a working mother and full-time professional*. Presented at the College Personnel Association of Kentucky (CPAK) State Conference, Lexington, KY.
- Ryan, H. & Mahan, D. (2010, March). *Party with your data: Collaborations between the offices of institutional research and student affairs*. Presented at the College Personnel Association of Kentucky (CPAK) State Conference, Louisville, KY.
- Kane, C., Ryan, H., Kimble, A., & Fitzgerald, L. (2010, December). *A campus community's attitudes and behaviors regarding tobacco usage*. Poster session presented at the American Association of Respiratory Care (AARC) National Conference, New Orleans, LA.
- Ryan, H. (2009, March). *Career paths in student affairs*. Presented at the College Personnel Association of Kentucky (CPAK) Conference, Louisville, KY.
- Ryan, H. (2008, December). *Social class and fraternities and sororities*. Presented at the Association for Fraternity Advisors (AFA) National Conference, Cincinnati, OH.
- Bureau, D. & Ryan, H. (2008, December). *Prove it: Making the most of assessment*. Presented at the Association for Fraternity Advisors (AFA) National Conference, Cincinnati, OH.
- Ryan, H. (2008, February). *Social class and education*. Poster session presented at the Association for the Study of Higher Education (ASHE) National Conference, Louisville, KY.
- Ryan, H. (2008, October). *The millennial generation*. Presented at the Kentucky Fraternity Advisors Conference, Lexington, KY.
- Ahren, C., Ryan, H., McKinley, R. (2007, March). *Using NSSE data to assess and guide student affairs practice*. Presented at the American College Personnel Association (ACPA)/National Association of Student Personnel Administrators (NASPA) Joint Conference, Orlando, FL.
- Ahren, C., Ryan, H., Niskode, A. (2007, March). *Making the familiar strange: How a culture audit can boost your advising impact*. Presented at the American College Personnel Association (ACPA)/National Association of Student Personnel Administrators (NASPA) Joint Conference, Orlando, FL.
- Ryan, H. (2005, February). *Using volunteers on move in day: A team effort*. Presented at the Southeast Association of Housing Officers (SEAHO) Conference, Jacksonville, FL.
- Akers, S. & Ryan, H. (2001, October). *The Willkie model: Alternative staffing*. Presented at the National Association for Student Personnel Administrators (NASPA) Region IV East Conference, Cleveland, OH.

SELECTED UNIVERSITY SERVICE

Bellarmino University

- Embrace or Replace Campus-Wide Enterprise Resource Planning (ERP) Steering Committee
- Provost's Committee on Student Success
- Academic Resource Center Committee on Student Success
- Dean of Student Success Search Committee
- Tobacco Use and Tobacco Free Policy Implementation Committee, *Co-Chair*
- Fraternity/Sorority Expansion Task Force, *Chair*
- Living-Learning Community Implementation Committee
- Brown Scholar Living Learning Community Committee
- SACS Five and Ten Year Re-accreditation Team, student affairs point person

Eastern Kentucky University

- SACS Re-Accreditation Team
- Greek Life Director Search Committee
- First-Year Experience Committee

PROFESSIONAL AFFILIATIONS & SERVICE

National Association for Student Personnel Administrators (NASPA) Region III Board, Director of Communication	2014 - Present
NASPA Region III Summer Symposium Conference Committee, Major Speakers Chair	2014
<ul style="list-style-type: none"> • Secured full financial sponsorship for conference opening reception 	
Southern Association for College Student Affairs Conference (SACSA) Conference Committee, Local Arrangements Co-Chair	2014 - Present
NASPA Kentucky State Director	2012-2014
<ul style="list-style-type: none"> • Implemented and facilitated a state-wide conference with approximately 80 attendees • Collaborated with the state ACPA Association to co-sponsor a state-wide SSAO social and emerging professional breakfast meeting 	
The Association for Student Conduct Administrators (ASCA) Kentucky Drive-In Conference Chair	2012
ASCA National Conference Program Reviewer	2011
College Personnel Association for Kentucky (CPAK), Case Study Competition Judge	2010 & 2011
American College Personnel Association (ACPA) Mid-Managers Institute	2010
Association for Institutional Research (AIR) Data and Decisions Workshop, participant	2009
Association for the Study of Higher Education (ASHE), program reviewer	2008
Kentucky Association of Housing Officers (KAHO), Conference Chair	2005
Assessment Institute for First Year Initiatives and Programs, participant	July 2003

PROFESSIONAL CERTIFICATIONS

Association for Title IX Administrators (ATIXA), Advanced Training Institute Certification	2014
Don Gehring Academy ASCA, Investigator Training	2012
Strengths Finder, Certified Facilitator	2009

CIVIC ENGAGEMENT & COMMUNITY SERVICE

Volunteer at the following local organizations on a regular basis: Cabbage Patch House, Brooklawn Child and Family Services, Americana Center, Family Scholar House, and Jefferson County Public Schools	2009 - Present
Finance Committee Member, Broadway Baptist Church, oversight of a \$1.2 million budget	2012 - Present
Cabbage Patch House Cooking Class & Book Club Committee, Junior League of Louisville	2013 & 2014
Junior League of Louisville, Board Member and Vice President of Membership	2010 to 2012
Junior League of Louisville, Recruitment and Retention Chair	2009-2010
Greater Louisville's Outstanding Women (GLOW)	2010
Leadership Louisville, Focus Louisville Graduate	2010
Children's Nursery Volunteer, Broadway Baptist Church	2010 - Present
Marketing Advisor, Chi Omega Fraternity: University of Louisville	2005 - 2009
Chapter Advisor, Chi Omega Fraternity: Eastern Kentucky University	2002 - 2005
Financial Advisor, Chi Omega Fraternity: Indiana University	2001 - 2002
Partnerships Linking Us to Success (PLUS) Mentor: Eastern Kentucky University,	2004 - 2005
Minority Achievers Program (MAPS) Mentor: Indiana University Minority Achievers Program	2002
Training for Intervention Procedures (TIPs) Trainer: Indiana University Student Activities Office	2000 - 2002
Financial Advisor, Chi Omega Fraternity: Indiana University	2000 - 2002

ACHIEVEMENTS & AWARDS

<i>Business First</i> 40 Under 40, selected from among 490 nominees from across the greater Louisville area	2014
James E. Scott Outstanding Mid-Level Student Affairs Professional Award for NASPA Region III	2014
Council on the Advancement of Standards (CAS), national award winner, honorable mention	2013
NASPA Excellence Gold Award, Bellarmine University, EMT's Can Save the Day	2011
Dissertation of the Year, Association for Sorority/Fraternity Advisors	2010
Dissertation of the Year, Center for the Study of the College Fraternity, Indiana University	2010
Center for the Study of the College Fraternity Dissertation Grant, Indiana University	2009
Sister Patricia Lowman Student Advocate of the Year, Bellarmine University	2008 & 2009
Auden Thomas Holmstedt Doctoral Dissertation Fellowship, Indiana University	2009
Best of South Eastern Association of Housing Officers (SEAHO) Conference Presentation	2005

References

Dr. Fred Rhodes

Current Supervisor

Vice President for Student Affairs
2001 Newburg Road
Louisville, KY 40205
frhodes@bellarmine.edu
502-272-8304

Dr. George Kuh

Former Supervisor, Doctoral Advisor, & Dissertation Chair

Chancellor's Professor Emeritus and Director, National Institute for Learning Outcomes Assessment
Center for Postsecondary Research
Indiana University
1900 East 10th Street, Eigenmann Hall #419
Bloomington IN 47406-7512
kuh@indiana.edu
812.856.5824

Dr. Bruce Jacobs

Master's & Doctoral Program Faculty Member

Executive Officer Auxiliary Services and Programs, Executive Director Indiana Memorial Union,
Adjunct Associate Professor
Indiana University
900 E 10th street Bloomington 47405
jacobs@indiana.edu
812-855-5560